



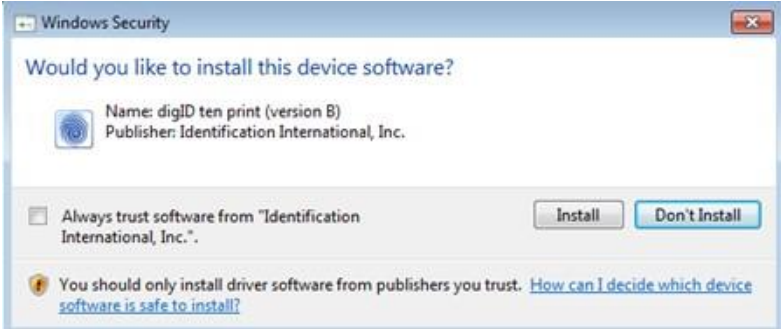
## I3 digID Livescan Driver Installation Instructions for Windows 7 32-bit/64-bit and Windows 10 Operating Systems

\*Administrator access to the computer is required when installing the driver.

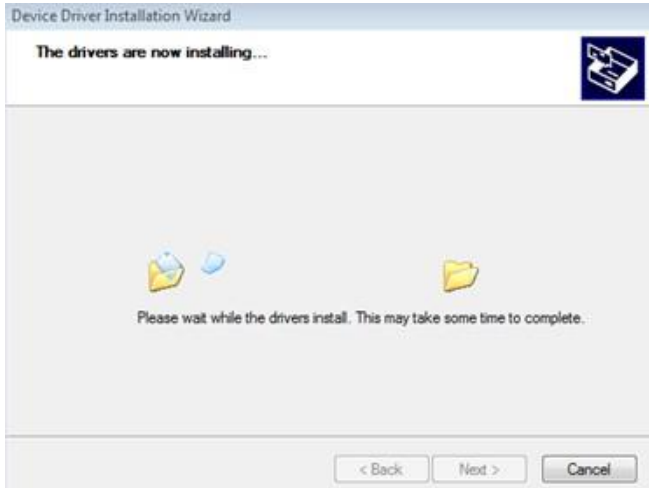
1. The fingerprint scanner should not be plugged into the computer.
2. Download the "I3 DigID (32-bit and 64-bit) Driver" at <https://fadv.com/solutions/fingerprinting/livescan> and save it to your desktop.
3. Right click the downloaded file "digIDDrivers.zip" and select Extract here.
4. Double click the extracted "digIDDrivers.exe" file.
5. Select Yes at the User Account Control prompt.
6. Click Next.



7. Select Install.



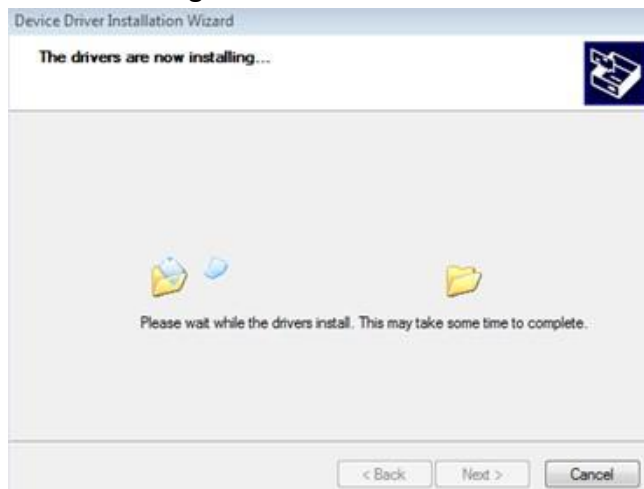
8. Installation begins...



9. Select Install again.



10. Installation begins.



11. Click Finish.



12. Plug the scanner into a USB port on the computer then the computer should detect the new hardware and finish installing.
13. The first time the scanner is used Internet Explorer has to be run as admin so the ActiveX control will install.  
Windows 7 - Go to the Start menu, All Programs, right click on Internet Explorer (not 64-bit) and select Run as administrator.  
Windows 10 – Go to the Start menu, Windows Accessories, right click on Internet Explorer, select More, then run as admin.
14. Check ActiveX control settings by following the instructions below.

## ActiveX Control Settings

Before logging into Fingerprint Advantage check the following: Open Internet Explorer, click on Tools, then Internet Options. Select the Security tab, then Custom Level... button at the bottom.

**“ActiveX controls and plug-ins” should have the these settings:**

- Automatic prompting for ActiveX controls – **Enable**
- Binary and script behaviors - **Enable**
- Download signed ActiveX controls – **Prompt**
- Download unsigned ActiveX controls – **Disable**
- Initialize and script ActiveX controls not marked as safe – **Prompt**
- Run ActiveX controls and plug-ins – **Enable**
- Script ActiveX controls marked safe for scripting – **Enable**



15. Log into Fingerprint Advantage (if you don't have login credentials contact Support at 877-491-1752). When you get to the fingerprint capture page install the ActiveX control at the prompt. If the screen doesn't open and allow you to capture fingerprints click on Previous, then click on Next again.