I3 digID livescan driver .bat installation instructions for Windows 7 32-bit/64-bit and Windows 10 Operating Systems

*Administrator access to the computer is required when installing the driver.

I3 Livescan Driver Installation Instructions:

1. Download the I3 driver at www.idintl.com/downloads/i3Installer.zip
2. Download the zip file and save to the desktop.
3. Right click i3Installer.zip and select Extract Here.
4. Double click i3Installer.
5. Right click i3Install.bat and select Run as administrator.
6. Select Yes at the prompt.
7. Press any key to continue…
8. Files are installed.
9. Close the command window.
10. Plug I3 scanner into the computer and you should get "Installing device driver software".
11. Restart the computer.

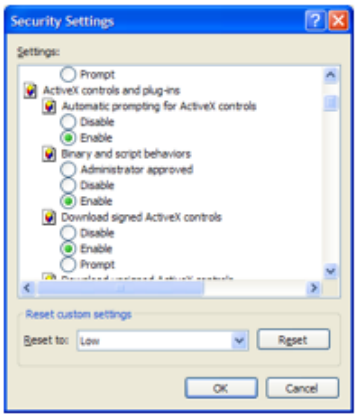
Check ActiveX control settings in Internet Explorer with the instructions below.

ActiveX Control Settings

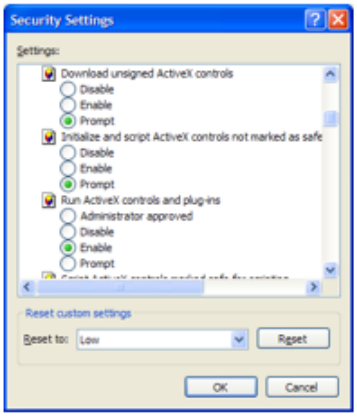
Before logging into Fingerprint Advantage check the following: Open Internet Explorer, click on Tools, then Internet Options. Select the Security tab, then Custom Level… button at the bottom.

"ActiveX controls and plug-ins" should have the these settings:

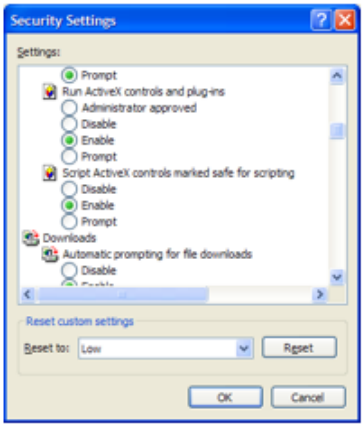
-Automatic prompting for ActiveX controls – **Enable**
-Binary and script behaviors - **Enable**
-Download signed ActiveX controls – **Prompt**



-Download unsigned ActiveX controls – **Disable**
-Initialize and script ActiveX controls not marked as safe – **Prompt**
-Run ActiveX controls and plug-ins – **Enable**



Script ActiveX controls marked for safe scripting – **Enable**



<u>Run Internet Explorer as Administrator</u> (this only has to be done one time:

Windows 7 Go to Start, All Programs, right click on Internet Explorer (not 64 bit), and select Run as Administrator.

Windows 10 Go to Start, Windows Accessories, right click Internet Explorer, select More, then Run as administrator.

Log into Fingerprint Advantage. When the fingerprint capture page opens you will get a prompt to install the ActiveX control (install the control). After the control is installed, click Previous, then Next again. The scanner should capture prints and now Internet Explorer can be run in regular mode.

If you have any questions or have any issues, please contact First Advantage Customer Service.
Customer Support Phone: 877-491-1752
Customer Support Email: electronicfingerprint.support@fadv.com
Hours of Operation: 9 a.m. to 6 p.m. Monday through Friday (EST/EDT)