

# First Advantage HEAL™ Monitoring Solution



## Monitoring for Healthcare Exclusions, Board Actions and Licensure

### Real-Time Monitoring From a Single Solution

Staying on top of your healthcare employees' and vendors' exclusions, sanctions, board actions and license checks is a critical factor in staying current with state and federal compliance requirements. Falling out of compliance could lead to sanctions, costly fines and loss of Medicare and Medicaid funding. It's also a potential risk to patient safety if any of your staff who provide care are temporarily suspended.

You can reduce your company's exposure to risk and compliance issues with First Advantage Healthcare Exclusions, Actions and Licensure (HEAL) Monitoring for healthcare organizations. Its real-time monitoring replaces the time-consuming process of manually checking multiple sources, keeping your healthcare program compliant with federal and state regulations.

### Automate to Help Ensure Action

Many healthcare organizations lack an ongoing monitoring solution, having to rely on time- and resource-consuming manual searches. HEAL Monitoring Solution automatically checks the Office of Inspector General (OIG) and other federal sources along with all state healthcare licensing boards. Ongoing monitoring is critical because the OIG updates its List of Excluded Individuals and Entities (LEIE) on a monthly basis and the Centers for Medicare and Medicaid Services (CMS) mandates that states screen all enrolled providers monthly.

**1,600+**

Number of HHS Office of Inspector General employees dedicated to combatting healthcare fraud, waste and abuse.<sup>1</sup>



**49%**

Nearly half of physicians have been named in at least one malpractice suit, according to a 2019 survey<sup>2</sup>



### 3 Reasons to use First Advantage



- One-stop, automated monitoring of exclusions, sanctions, board actions and licensure
- Flexibility to enroll by batch or single records, and manage various levels of monitoring for different groups of employees
- Integrate compliance monitoring within a comprehensive healthcare-specific employment screening program

<sup>1</sup> <https://oig.hhs.gov/about-oig/about-us/index.asp>

<sup>2</sup> <https://www.medscape.com/slideshow/2019-malpractice-report-fm-6012446#2>

Reduce your company's exposure to risk and compliance issues with First Advantage Healthcare Exclusions, Actions and Licensure (HEAL) Monitoring for healthcare organizations.

The HEAL Monitoring Solution eases the burden of monitoring exclusions, sanctions, board actions and licensure, allowing healthcare organizations and program administrators to:

- Streamline the process of monitoring exclusions, sanctions, board actions and licensure.
- Enroll employees and suppliers by batch upload or by adding a record at a time.
- Create different pools of employees or suppliers and manage varying levels of monitoring for each.
- Receive dashboard alerts and emails when action is needed to resolve an issue.
- Enforce compliance with FCRA by forcing the program administrator to confirm that all individuals on the monitoring roster are current employees before displaying alerts.
- Save time during the review process with primary source verification.

## A Single, Trusted Provider for All Your Healthcare Screening Needs

HEAL Monitoring is fully integrated with the First Advantage state-of-the-art screening platform, Enterprise Advantage. Customers can access all of their pre-employment and post-employment screening with a single login.

### Pre-employment Screening

Healthcare pre-employment screening goes beyond your traditional criminal check, screening providers for exclusions, debarments, sanctions and board actions.

### Credentialing

Provider credentialing is a verification of experience, expertise, interest and willingness to provide medical care. Without successful credentialing, provider reimbursement for medical services can be delayed, and even denied.

### Compliance

Like FCRA Compliance requirements, the healthcare provider space has unique compliance requirements outlined in the OIG's Compliance Program Guidance.

### Monitoring

To maintain compliance with OIG and CMS, providers undergo continuous monitoring to ensure their credentials are free and clear.

We can help. For more information, contact First Advantage today:

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