Online Collection Site Scheduler

Scheduling, at your fingertips

Easier, Faster Screening

Employment screening services, like drug tests, fingerprints and physical exams, have traditionally been scheduled individually—often over the phone—adding time and paperwork to the hiring process.

The First Advantage Online Collection Site Scheduler can help by enabling organizations to easily book and coordinate all three components at once.

A Smarter Hiring Process

By transforming collection site coordination into a web-based process, the online scheduler helps you make appointments faster and gives you real-time visibility into the information you need to make faster employment-related decisions.

We can help you differentiate your brand and streamline your process by empowering you to:

- Simplify your hiring workflow by entering applicant information, choosing a collection site and creating a schedule for drug tests, alcohol tests, fingerprinting and physical exams—all at one time.

- Get clear, easy-to-understand results, returned faster using our advanced, proprietary technologies.

<24 hours
Typical turnaround time on our negative drug test results

3-5 hours
Typical turnaround on our fingerprinting results

24/7
Availability of our Online Collection Site Scheduler

Online Collection Site Scheduler

First Advantage
A Symphony Technology Group Company

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Flexibility And Transparency

The First Advantage Online Collection Site Scheduler allows users to control everything online with powerful, built-in features offering the ability to:

- Create easier process management with online scheduling, tracking, and reporting.
- Access 5,000 digitally-enabled collection sites to schedule services.
- Change a candidate's offer date and customize expiration time frames.
- Create Google Maps and driving directions to help candidates get to the location easier.
- Choose from a full range of testing options through partnerships with leading SAMHSA-certified labs.
- Provide mobile testing options.
- Remain compliant with digital chain of custody technology.
- Improve turnaround times, with negative drug test results available often in under 24 hours and fingerprinting results in three to five hours.
- Get efficient billing and result delivery with integrated reporting that combines background screening products with your drug screening and/or fingerprinting program(s).

Solutions That Make Your Job Easier

Reduce paperwork-related costs: Save time and money by managing your collection site network online and electronically distributing required forms, versus printing and shipping the paperwork.

Make faster employment decisions: Quickly coordinate collections 24 hours a day, seven days a week, instead of waiting for candidates to contact a scheduling center.

Enhance process visibility: Easily track when individuals fail to show up for a collection within the allotted time frame with real-time, online statuses within your screening product.