



+ COLLECTION SOLUTIONS FOR MULTI-FAMILY PROPERTIES

Strengthen your property portfolio with fully integrated screening and collections.

As a savvy property manager or landlord, you are aware of the complexities of collecting debt. You could benefit from fully integrated screening and collections services that help you identify unqualified applicants who might otherwise slip through the cracks.

First Advantage is affiliated with the National Credit Audit Corporation (NCAC), which specializes in rental contract dispute and debt recovery. Since 2004, we have uncovered more than 36,000 applicant matches through our collections division, seven percent of which had not been reported to the credit bureaus as of the screen date.

Prioritize accounts and maximize settlements.

To get your maximum settlements in the fastest time, we use an automated collections prioritization process that scores individual debtors based on their capacity to pay. This process helps you by:

- Identifying accounts with the greatest likelihood of recovery and providing the targeted information needed to work each account so we can make better decisions faster on your behalf.
- Continuously running previously uncollected files through the collections prioritization process because debts that are uncollectible today are often more collectible in the future.
- Proactively pursuing a debtor for the life of the debt (seven years), which can provide customers with consistent income and help deter future bad debt by helping properties establish a reputation for aggressively pursuing residents who vacate with balances due.



First Advantage

A Symphony Technology Group Company

INFORMATION YOU NEED. PEOPLE YOU CAN TRUST.

+ COLLECTION SOLUTIONS FOR MULTI-FAMILY PROPERTIES



Recover lost income while streamlining operations.

The NCAC's expert collectors proactively pursue debtors for the life of the debt, and First Advantage goes a step further, offering:

Debt reporting: The NCAC reports customers' debts to Experian®, TransUnion® and Equifax®.

FDCPA-compliant: The NCAC is licensed and operates under the Fair Debt Collection Practices Act (FDCPA) guidelines. All collectors receive regular training on federal and state statutes that regulate the conduct of collection agencies and their employees, limiting our clients' exposure to lawsuits for FDCPA violations.

Instant online access: Online access to the status of your placements at the management and community levels is available.

Reporting: Access management reports 24 hours a day, seven days a week in both property and management company formats. You can also receive quarterly and monthly reports to meet your individual needs. Plus, we'll routinely call your properties that aren't submitting files in a timely manner.

An easy-to-use solution.

Step 1: Account received and placed into the collection system.

Step 2: Letter mailed to notify the individual that the debt has been placed with a collector and to make a payment demand.

Step 3: Account processed through collections prioritization process to determine ability to pay.

Step 4: Account assigned to a collector. Collector works the account through debt resolution; activities include calls, letters and skip tracing. In the absence of payment or dispute, the file is reported to the three major credit bureaus. We attempt recovery through the life of the debt (seven years from the date the debt was incurred).

We can help. For more information, contact First Advantage today:

Call +1 844.717.0510

Email solutions@fadv.com

Visit fadv.com

As the trusted partner of over 35,000 organizations worldwide, we at First Advantage provide easy-to-understand background screening results so you can confidently make decisions about prospective employees, vendors and renters. Not only does this safeguard your brand, but you also arrive at dramatically better background insights – insights you can rely on.

It's time to partner with First Advantage. Now in 26 locations, 14 countries and conducting over 55 million international background screens on 17.2 million applicants annually. **Trusted Knowledge.**

Exceptional People.



First Advantage

A Symphony Technology Group Company